

COMPLAINT FORM

Date: 03/19/2008

Time: 13:40

Complaint #: 137871 Maximo #: 232904

Received: TVO

CALLER INFORMATION

Name: RADTKE ERIC & JAMES M MARTIN

Agency: Private

Business Phone:

Address: 4203 BRANDONMORE DR

Home Phone: 5137080140

PROBLEM LOCATION

Address: 3377 BLUE ROCK RD

City/Township: COLETP

Nearest Intersection: BLUE ROCK RD & BLUEACRES DR

Detailed Location Information: USNG 1M:GJ0773342462

Condition Reported: Water - In - Basement

Comments: Water - In - Basement SEE ACTION COMMENTS

Current Condition: Water - In - Basement

ON SITE INSPECTION

Date: 03/20/2008

Unit Number: 441

Dispatch Time: 08:51

Arrival Time: 09:45

Completion Time: 12:00

Condition Found: No Main Sewer Trouble

Action Taken:

Comments: WIBNow:Y D:2 SRC:Fldrain P:N

HAS HAD WATER 3 TIMES IN LAST 8 MONTHS. HAD A PLUMBER IN THE PAST, THEY TV'D HIS LATERAL AND STATED THERE WAS NO PROBLEM ON THEIR SIDE.

CK'D 12 ML FROM MH# 23313008-23313009. NMST RODDED FROM S/C/O IN BASEMENT. RODDED 85'.

H/H BROUGHT BACK SLUDGE. LOCATED AT SPOT IN ROW. WATER DID NOT LEAVE BASEMENT. CALLED

GREG HOWARD FOR EMERGENCY REPAIR. MADE WITNESS SHEET. M ELLIS 3-20-08

SENT ETC FOR CLEANING @ 20:10 3-20-08. COPIED TO RANDY SCHNEIDER FOR REPAIR. E WITHERS 3-20-08

Job Order:

Last Referral:

Last Referral Date: 04/16/2008

For:

Final Disposition

By:

Date: / /

Responsibility Of: Metropolitan Sewer Distri

EXHIBIT

A

COLERAIN TOWNSHIP

Sewer Repair Project Repair ID: 8463

Seg_ID: 23313008-23313009 Repair Type:

Building Lateral Cut Depth: 21 Cut

Width: 4 Loc Desc: SEE WITNESS SHEET.

